



## > Staff Support

### **Employee Assistance Programme**

CLS staff will regularly visit workplaces, having direct contact with employees including managers. We also offer confidential counselling at a venue to suit individual needs.

### **Mediation and Dispute Resolution**

Mediation is conducted in an environment that is safe and comfortable for all parties. Pre-mediation sessions enable parties to have some awareness as to expectations and protocols.

### **Critical Incident Management and De-briefing**

Professional de-briefing is provided to employees minimising the effects of post-traumatic stress following a critical incident, including death or serious workplace accident.

### **Mentoring**

Support one on one or in small groups by a qualified professional.

### **Training**

A comprehensive range of workplace and life skills training sessions/workshops can be tailored to meet the needs of any organisation.

## > CLS - Staff Support Specialists

